



Registered in Pro-Consumer under  
the **No. CRS-0246/2020**

**IKEA FURNITURE DEPARTMENT PROMOTION FROM THE 14<sup>th</sup> to the 30<sup>th</sup> of September 2020.**

**NAME OF THE PROMOTION** "15% in a purchase voucher on MATTRESSES"

**1. SPONSOR OF THE PROMOTION:** SARTONDOMINICANA, S.A.S. ("IKEA") (hereafter named "The Organizers") will carry out the promotion named "Promotion 15% in a purchase voucher on MATTRESSES" (hereafter named "The Promotion"), which will be regulated by the bases established in the present regulation (hereafter named "The Bases of the Promotion").

**2. LOS ORGANIZADORES:** SARTONDOMINICANA, S.A.S.(IKEA) Address: John F. Kennedy esquina Bienvenido García Gautier, el Pino, Santo Domingo, D.N., C.P. 10508. Phone: 809 567-41111.

**3. TERRITORIAL SCOPE OF THE PROMOTION:** This Promotion will be valid in the Dominican Republic, from the 14<sup>th</sup> to the 30<sup>th</sup> of September 2020.

**4. PARTICIPANTS:** All natural people who make and pay for the purchase of one or more items of the combination series of the promotion (excludes delivery and assembling services and items from the opportunities area) within the validity period of the promotion.

**5. DYNAMICS OF THE PROMOTION:** All customers who buy one or more items of the series of combinations indicated hereafter excluding delivery and assembly services and items from the opportunities area will receive a fifteen percent (15%) of the value of their receipt minus law taxes (ITIBS) in a Purchase voucher to be used in IKEA. After making the payment, the area collaborator will hand over the receipt. With it, the customer can go to Customer Service to request the printing of the Purchase Voucher from the start of the Exchange Date. The participation in this promotion will be applicable to purchases made in the IKEA Santo Domingo store, the IKEA Bávaro Point, the IKEA Santiago Point, the IKEA La Romana Point and through the teleordering service. Previous notification to the Pro-Consumer Institute THE ORGANIZERS could cancel the promotion, modify its dates, terms and conditions of the present bases of the promotion, as well as the prizes presented, at any time for a justified reason and notified to Pro-Consumer for approval. In the case of cancellation or changes in the promotion, it will be notified in our website [www.IKEA.com.do](http://www.IKEA.com.do), in social media or at the IKEA Santo Domingo store.

Promotion	Comments	Purchase Voucher	Validity Date of the Promotion	Exchange date of the Purchase or Gift Voucher
15% purchase voucher on MATTRESSES	<p>Minimum amount: RD\$ 17,995</p> <p><u>Excludes:</u> baby mattresses, pads and children's mattresses and/or extendable.</p>	15% purchase voucher (Minus law taxes (ITBIS))	14th through 30th of September	5th through 18th of October

**6. PRIZE:** One (1) Purchase voucher of the fifteen percent (15%) of the purchase amount (without taxes) as detailed in section "5. Dynamics of the Promotion" (excluding delivery and assembly services and items of the opportunities area). In order to claim the Purchase voucher it is essential that the customer shows the purchase receipt. The Purchase voucher is non-transferable, can be exchanged by the customer at the IKEA store or IKEA Bávaro, Santiago and La Romana Points. The exchanges and returns policy applies to the Purchase voucher with the following restrictions: returns must be done through the emission of credit notes and after thirty (30) days it will not be refunded nor the ITBIS amount considered both for changes and returns. The amount of the Purchase voucher cannot be compensated with pending amounts of financed purchases with credit cards and in no case will the Purchase voucher be exchangeable for another or for its cash value. THE ORGANIZERS do not take responsibility in the case of loss or theft of the Purchase voucher. The collection of the Purchase voucher is strictly personal, the customer must go to the CUSTOMER SERVICE department of SARTON DOMINICANA, S.A.S, in the Av. John F. Kennedy esq. calle Bienvenido García Gautier, El Pino, D.N., with the following documents:

- Purchase receipt;
- ID: Card or Passport;
- Legal power or representation in Spanish with the ID of the authorizing and the authorized (if the withdrawal is not personal).

6.1 In order to ensure the winner's legitimacy, we may request any additional documents. The customer releases THE ORGANIZERS from any liability as a result of the acceptance or use of the prize.

6.2 In the event of the return of the item of the series of combinations subject to this promotion, the credit note will not include the percentage or the value of the delivery as corresponding and it is specified in "section 5" of the present bases, of the value of the item returned.

6.3 The promotion will be applicable to purchases made in the IKEA Santo Domingo store, IKEA Bávaro Point, the IKEA Santiago Point, the IKEA La Romana Point and through the Teleordering service. All taxes, rates or expenses incurred by the winner in order to receive or claim the prize and any other type of expenses, not specified, are sole responsibility of the customer.

## **7. GENERAL AND SPECIAL CONDITIONS**

The promotions of purchase vouchers and/or delivery can be subject to special conditions such as purchase minimums or purchase of specific items. These conditions will be shown in the promotion and in the particular bases of the promotion.

**8. PERSONAL DATA:** The personal data that the customers provide to participate in the present promotion will remain incorporated to a data file, property of SARTON DOMINICANA, S.A.S, domiciled in Av. John F. Kennedy esq. Bienvenido García Gautier Santo Domingo, Distrito Nacional El Pino CP 10508.

**9. USE OF THE WINNER'S NAME AND IMAGE:** In accordance to the organic law regarding personal data protection No. 172-13, the participants in the promotions automatically allow the data provided to be used and processed, in order to participate in the promotion, and also for the research, promotion and commercialization of the products and services of THE ORGANIZERS. In the same way, the personal information requested for the purpose of the present promotion, will not be revealed to any other organization except with express consent of the contestant. The participants, in case of winning, automatically consent when participating in the present Promotion to the use, publication and reproduction worldwide, on the part of THE ORGANIZERS, of their image and name in any type of publicity promotion, publication, including the Internet, with commercial or informative purposes as long as these are only related to the present promotion, without any duty from the part of THE ORGANIZERS to provide any financial compensation to the winning participant, these publication will take place within the time margin of six (6) months, from the ending date of the promotion. If the winning participant is not interested in participating in these publications he/she may send an email to relaciones.publicas@ikea.com.do dismissing his/her consent.

**10. ACCEPTANCE OF THE PRESENT BASES:**The mere participation in the promotion, implies the acceptance of the present bases of the same and also the consent in virtue of the ORGANIC LAW ON THE PROTECTION OF PERSONAL DATA No. 172-13 on the part of the participants, that the data registered can be used by SARTON DOMINICANA S.A.S to communicate other campaigns, or promotions. In the event of any concerns or discrepancies on the interpretation of the present bases, they will be referred to the common law or to the administrative bodies that are competent to solve any doubt. The bases will be available for the period in which the promotion is valid in the IKEA Dominican Republic store and in the website.

**11. GENERAL:** Any attempt of bet, or other similar methods are prohibited. No inscription that is automatic, programmed, robotic or similar will be allowed. THE ORGANIZERS may disqualify or exclude from the promotion those participants who have direct or indirectly altered, breached or violated, the norms established in this Bases of the promotion.

**12. APPLICABLE LEGISLATION:** This promotion is regulated by legislation of Dominican Republic and by the present bases.